

Impact statement of living near Array
The S family
Shepherds Hill

Having lived in at this address my entire life (over 50 years) I have never had an issue with the pub. My home is **REDACTED** and my back garden is parallel with the rear of the Array and backs onto fields and a rural backdrop.

The operation of the Array since opening has proceeded as what can at best be described as an events venue, and at worst a night club. Each weekend, Friday & Saturday, at approximately 9pm customers begin arriving in large numbers so many that they park up and down the street blocking the one carriageway of Shepherds Hill, a busy trunk route between Harold Wood and the Brentwood area and M25. The fact Shepherds Hill is not wide enough for two cars to pass a parked car it create significant traffic noise, and increased beeping which during late hours disturbs our sleep. This generally reaches a peak when the operation of the Array ends around 1:15 and 1:45 am and a stream of taxis queues and people returning to their cars.

On Saturday 10/09 at approximately 9pm a car parked partially blocking our driveway, and also obstructing the passing of cars around the traffic islands so that larger vehicles had to pass on the opposite carriageway to pass. This car remained all night with cars constantly beeping throughout the night and it was subsequently given a ticket by the council on Sunday, but as it was in a hazardous position the council advised me to contact the police to get it moved. I did this via the 101 service. Shortly after sharing the number plate the driver returned to his vehicle and moved it.

The Array operation itself is directly a problem for us. Being in close proximity we are often disturbed by loud music, singing and shouting during hours the venue is open. Oddly this seems to increase from 11:30 pm until 1:00 am at the rear where the Bayou lounge building has been built across what was the old pub garden. We initially engaged with the management of the Array and were hopeful they would be sympathetic to our concerns but after subsequent attempts to engage they became aggressive and made it clear they did not want to listen. Since then I have had no option but to engage directly with Mike Richardson at the council and, the local councillors Martin and Darren, to share recordings of the noise emanating during operational hours. The lateness of the hour when most of the issues occur is the most difficult aspect. We have no recourse with any authority and feel helpless to get people to understand quite how intimidating and disruptive this is. We are never able to relax at weekends, expecting the inevitable noise, made much worse by it often taking until after 2:00am for the final rowdy customers to drift away. I am not an anxious person but this has become very distracting for us all. And now they are also running events during the day in the week which again has very loud music and rowdy behaviour meaning I cannot conduct business calls when working from home with the windows open.

The nature of the operation at the Array is no longer a pub or even a restaurant. It's core business seems to be catering for a very young party crowd between 9:00pm

and 1:30 am, with as large a crowd as possible. This is a quiet residential area and this is totally unsuited to this area. I wish them well in their enterprise I just do not see that this is the right location, given the size of the venue, availability of parking and focus on a party crowd. If there is no redress to this issue I feel I will have no option but to sell my home and move, and I wonder what the market value it will achieve with me having to disclose the nuisance.